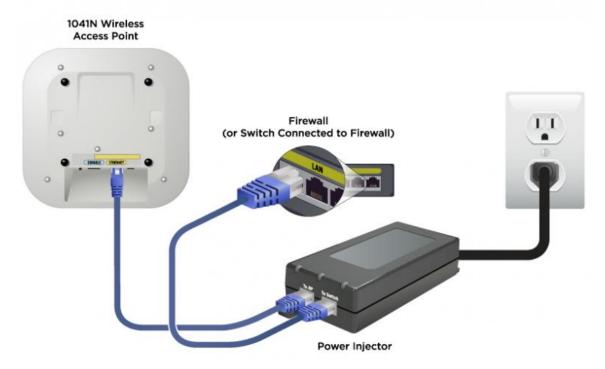
## Cisco 1041N Installation Instructions



**Note:** The 1041Ns will only work properly when connected to a meetinghouse firewall such as the Cisco 881W, ASA 5505, or PIX 501 (or a network jack that connects to one of these). If you are connecting the 1041N through an older meetinghouse firewall, such as the Cisco ASA 5505 or PIX 501, you will need to contact the Connectivity Team at the Global Service Center (GSC) at 801-240-HELP (4357) or the respective toll-free number in your area. They will have to make a small change to the firewall config for the 1041N to work properly. If you are connecting the 1041N through a Cisco 881W you should not normally need to contact the GSC.

## Instructions

- 1. Plug the power injector into a power outlet convenient to the firewall (or close by a jack that connects to the firewall).
- 2. Run a network cable from the power injector port labeled "TO SWITCH" to the firewall (or a jack that connects to the firewall).
- 3. Run a separate network cable from the power injector port labeled "TO AP" to the 1041N wireless access point port labeled "ETHERNET".
- 4. Once connected properly, the 1041N should configure itself automatically. This often happens in less than 15 minutes but may take up to two hours.

## **Troubleshooting**

- 1. If, after being plugged in correctly for 24 hours, a 1041N is still not working properly, ensure that it is connected directly to the firewall and power cycle the power injector (unplug its power cable for a few seconds and then plug it back in).
- 2. Make sure your ISP is not blocking UDP ports 5246 and 5247.
- 3. If you continue to experience problems, contact the Connectivity team at the GSC at 801-240-HELP (4357) or the respective toll-free number in your area.