

Webcast: How to Broadcast When Troubleshooting Hasn't Worked

The Church's current webcast solution is always improving and thousands of broadcasts are successful each year. However, issues can still arise.

If you have recently tested the Church's meetinghouse webcast solution and all troubleshooting efforts have been unsuccessful, you may choose to use an alternative live-stream product for your broadcast event. Although there are hundreds of live-stream products in the marketplace that may meet your specific needs, many have found success using YouTube Live as their alternate product.

Please note: The Church's Global Service Center only supports the official meetinghouse webcast solution. If you choose an alternate solution, you will be responsible for support and any additional expenses required.

If you have issues with YouTube Live Streaming, you may want to consider using the LDS Meetinghouse Webcast solution again as outlined in the Webcast section of the LDS Help Center (mhtech.lds.org) for added support from the LDS Global Service Center.