



*ProjectProtect's*  
**Mentor Survival Kit**

**1**

*Do your research*

Work to find answers in the up-to-date FAQ.

**2**

*Prepare your message*

Get typing! Copy the link from the FAQ and add your own words. Use the facts; sound like yourself.

**3**

*Post!*

What are you waiting for? Hit 'post' on your comment knowing you're making a difference.

**4**

*Repeat*

Repeat this method. If you have questions don't hesitate to ask an administrator, or a subject matter expert.

**THANK YOU FOR  
VOLUNTEERING!**

LET'S GET STARTED

# WELCOME MENTORS

*"UNANSWERED QUESTIONS  
AREN'T THREATS; THEY'RE  
CHALLENGES AND CATALYSTS"*

Welcome mentors! We're so thankful and honored that you've decided to be a part of this massive volunteerism effort through **ProjectProtect**.

ProjectProtect a collaborative initiative between Intermountain Healthcare, University of Utah Health, Latter-day Saint Charities, Utah non-profits, and volunteer sewers across the state to manufacture Personal Protective Equipment (PPE) for our frontline caregivers in response to the COVID-19 pandemic.

Along with making sure our frontline health workers have medical-grade face masks to protect them from COVID-19, you're gearing up volunteers to serve efficiently, and with purpose.



# FAQ: THE ULTIMATE ANSWER GUIDE

## FIND THE FAQ IN THE 'ABOUT' SECTION

As you answer questions in the 'ProjectProtect Utah' Facebook group we ask that you do so with kindness and consistency. Because the Facebook group is private, your answers will not be visible to users outside of the group.

In order to answer questions in sync with other mentors refer to the **FAQ**. This can be found in the 'About' section of the *ProjectProtect* group page.

You can also find related **FAQ tags** in the 'Popular Topics' section. This will take you to all of the posts that have been tagged as an FAQ.

Another resource for information and answers is **ProjectProtect.Health**. Find the FAQ under the 'Clinical Masks' section.



...HELP US MAKE 5 MILLION MASKS IN 5 WEEKS...

# FAQ: THE ULTIMATE ANSWER GUIDE


## Find Solutions Here:

Project Protect Utah  
Private group

About  
Discussion  
**Shelley's post**  
Announcements  
Members  
Events  
Videos  
Photos  
Watch Party  
Moderate Group

Search this group

Joined ▾ Notifications ✓ Share ↗ More ⋮

 **Shelley Lynn Henson**  
Admin · April 17 at 11:50 PM · FAQs


**ProjectProtect FAQs**

***When is the next opportunity to register?***  
We will post volunteer slots every week, mid-week. Check the announcements in this group to get a heads-up for the next round!

***Will you run out of kits? I'm really excited to participate!***  
We have 50,000 kits spread out over 5 weeks. There's still plenty of opportunity to help!

***What color thread do I need?***  
Any color works!

***Where are the project locations?***


 **Ricardo Rosas**  
Moderator · April 19 at 1:31 AM · FAQs



FAQ's  
What should I do if registered, but I didn't receive a confirmation email?  
Send an email to support@justserve.org. Include your name, the location you registered for, and the time slot. They will verify your registration and send your confirmation email.

**What should I do if registered, but I didn't receive a confirmation email?**

Send an email to support@justserve.org. Include your name, the location you registered for, and the time slot. They will verify your registration and send your confirmation email.

Project Protect



  You, Martin Baron, Kate Blood Ferguson and 8 others



# IMPORTANT LINKS



**FAQ PERMALINK ON FB:**

<https://www.facebook.com/groups/ProjectProtectUtah/permalink/1381073585418450/>

**PAGE ABOUT/DESCRIPTION LINK:**

<https://www.facebook.com/groups/ProjectProtectUtah/about/>

**PROJECTPROTECT LINK:**

<https://projectprotect.health/#/>

**CLINICAL MASKS/INSRUCTIONS LINK:**

<https://projectprotect.health/#/clinical-mask>

**JUSTSERVE ProjectProtect Projects LINK:**

<https://www.justserve.org/projectprotect>

**JUSTSERVE Registration Guide:**

[https://projectprotect.health/assets/files/justserve-](https://projectprotect.health/assets/files/justserve-registration-guide.pdf?)  
[registration-guide.pdf?](https://projectprotect.health/assets/files/justserve-registration-guide.pdf?fbclid=IwAR0NydStw2pzw_i1HHccKWODAgA3BLa8oCNwketH0qBYZGyPCbrzEhfKfCE)

[fbclid=IwAR0NydStw2pzw\\_i1HHccKWODAgA3BLa8oCNw](https://projectprotect.health/assets/files/justserve-registration-guide.pdf?fbclid=IwAR0NydStw2pzw_i1HHccKWODAgA3BLa8oCNwketH0qBYZGyPCbrzEhfKfCE)  
[ketH0qBYZGyPCbrzEhfKfCE](https://projectprotect.health/assets/files/justserve-registration-guide.pdf?fbclid=IwAR0NydStw2pzw_i1HHccKWODAgA3BLa8oCNwketH0qBYZGyPCbrzEhfKfCE)





# *ProjectProtect's* **Pick-up and Drop-off Times**

<b>Tuesday Pick-up Time</b>	<b>Saturday Drop Off Time</b>
9:00am-9:30am 9:30am-10:00am	10:00-10:30am
10:00am-10:30am 10:30am-11:00am	10:30-11:00am
11:00am-11:30am 11:30am-12:00pm	11:00-11:30am
12:00pm-12:30pm 12:30pm-1:00pm	11:30am – 12:00pm
1:00pm-1:30pm 1:30pm-2:00pm	12:00-12:30pm

**THANK YOU FOR  
VOLUNTEERING!**