LOVE—OBEDIENCE—FAITH

The first and great commandment as taught by Jesus is to “love the Lord thy God with all thy heart, and with all thy soul, and with all thy mind. And the second is like unto it, Thou shalt love thy neighbor as thyself.” (Matt. 22: 37-39). President Hinckley taught, “The principle of love is the basic essence of the gospel of Jesus Christ. Without love of God and love of neighbor there is little else to commend the gospel to us as a way of life.” (Ensign, Mar 1984).

The first law of the gospel is obedience. “Obedience is a hallmark of prophets, but it should be realized that this source of strength is available to us today.” (President Monson, Liahona, Nov. 1996.)

The first principle of the gospel is faith. “Faith in Jesus Christ helps us receive spiritual and physical healing through His Atonement. When times of trial come, faith can give us strength to press forward and face our hardships with courage. Even when the future seems uncertain, our faith in the Savior can give us peace (see Romans 5:1; Helaman 5:47).” (lds.org/study/topics/faith.)

Elder Don R. Clarke, First Quorum of the Seventy, speaking to those working in the CSM Program Office, emphasized the development of these three qualities as we serve the Master. To do so will bring us, as well as those we serve, closer to the Master for we shall be more like Him.

As you serve and obey with a willing heart, you will show the Lord your love for Him, earn the trust and confidence of others and qualify for the companionship of the Holy Ghost. In expressing his appreciation for the Church-service missionaries, Elder Clarke said, “Without you we would be lost.” But he also reminded us “Without Him there would be nothing.”

We would all do well to remember the words of Elder Clarke as he said, “May God bless us all to do the things that will make a difference eternally. We will be strengthened in doing this if we remember the first great commandment to love, the first law of the gospel to obey and the first principle of the gospel to have faith.

Temple Service

Just a note: You may already know that Church-service missionaries cannot serve in temples as CSMs. Service in the temple is an ecclesiastical calling, even if the service is in the laundry, on the grounds, or in the office, for example. People can serve as a Long Term Volunteer in these positions. Still, those who are serving as CSMs in other Church operations can still serve in the temple as called by their priesthood leaders. This would be a calling, but not a Church-service mission.

Special points of interest:

- Elder Clarke’s Address
- Temple Service—An Ecclesiastical Calling
- Changes at CSM Hqs.
- Coordinator Changes
- The Final Word

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Changes in CSM Coordinators at Church Headquarters

Elder William Price has accepted a call, with his wife, to serve a Public Affairs mission as full-time missionaries. They will be implementing a pilot program for the Church in San Jose CA, Atlanta GA, and Raleigh NC, serving in each area for six months. The purpose of the program is to provide opportunities for the young Elders and Sisters to serve in the community, thus making their time in the middle of the day more productive than it is at present. Elder & Sister Price are particularly well-qualified for this service as he has been a mission president and has spent the last 15 months developing and formalizing the Young Church-Service Missionary Program. He is a dynamic leader with a winning personality, a tender heart, and a burning testimony of the truths of the gospel. He will be sorely missed, but we wish him well.

Elder Paul Jackson has served as the International Coordinator for the CSM Program and has increased our awareness of the concerns, needs and accomplishments of the HR Managers in the 16 areas outside North America. Elder Jackson is highly respected and exceptionally competent. He and his wife have accepted a full-time mission call to Asia where he will be serving as the Executive Secretary to the Area Presidency and they will be living in Hong Kong. He is in for a grand adventure and Asia is in for a treat to be able to work with this pleasant, low-key, effective, humble, delightful servant of our Heavenly Father. Our loss is Asia’s gain.

Elder and Sister Roueche will be coordinating the YCSM program, adding this responsibility to their service as CSM Coordinators in the Welfare Department. The YCSM program is fast developing and becoming more formalized.

Elder and Sister Peeler completed their service at the end of the year but will continue to serve on a limited basis to help train their replacements. We are so grateful for them.

Claudia and Jim Dowd will take over the work the Peelers have been doing, processing calls and posting opportunities. They moved to Utah from Oregon. She has taught school and he owned an insurance business. We welcome them to our office.
We have had a number of changes in CSM Coordinators in the United States/Canada areas. The following Coordinators have completed their service:

**David and Ida Bowden** in Atlanta, Georgia as well as over the NASE area. **Marr and Ilene Sappington** have served in The Washington DC Group as well as over the NANE area. **Paul & Patricia Hyde** have completed their service in the Provo South Group as well as over the Utah South area. **David & Dona Despain** served the St. George Group, and **Joe & Sylvia Jackson** have completed their service in the Logan, Utah Group. Many of these Coordinators have served long and all have served well. We wish them well in their future Church service as we express our heartfelt gratitude for all they did and for their friendship.

**Cheryl and Don Hansen** will replace the Bowden’s in Atlanta and the NASE Group. It was a true privilege to have them in our office for training. Elder Hansen spent 35 years with the USDA, Forest Service. He was the manager of the Smokey Bear Program and was a manpower development specialist. He and Sister Hansen served a CES mission in Samara, Russia. In addition, they have served well in numerous other Church callings.

**Jon and Susan Schmidt** have been called as Coordinators of the St. George, Utah Group. Elder Schmidt is an HR professional and has served the Church in his callings as Bishop, Stake President, High Councilor and Director of Multi-Stake Public Affairs in Philadelphia.

Serving as an Institute instructor, Seminary Teacher, Relief Society and Primary President are among the callings filled by Sister Schmidt. We are excited to have these seasoned leaders serve in Southern Utah.

**Newell and Janet Lyman** the new Coordinators in Logan, Utah, will replace Joe & Sylvia Jackson. Elder Lyman has worked for the California Highway Department for 42 years, using his degree in engineering drafting. He has served in his priesthood quorum leadership and as a counselor in a bishopric.

**Elder Davis and Sister Diana Gardner** are replacing the Sappington’s in the Washington DC Group and over the NANE Area. In addition to his work as a Senior Systems Engineer, Elder Davis has served the Church well in leadership assignments, including being the Stake Mission President in the York Stake, England.

Sister Gardner has worked in the schools in Maryland, Brazil and England. She has also served as President of the Relief Society, YW, and Primary, among many other callings.

**Cheryl and Don Hansen**

“I HAVE A TESTIMONY OF THE GOSPEL SO I WANT TO DO WHAT I CAN TO SERVE.”
—Delmas Anderson
ChurCh-serveR MiSSionary nEWSLEtter

CSM Has Given 49 Years of Service

Delmas Anderson is not your ordinary Church-service missionary. In June 1964, a call from President McKay’s office came to his stake president asking for two freshly returned missionaries to serve as Tabernacle ushers. He accepted the call and was told at that time that he could serve as long as he was willing and able. He decided that he wanted to serve for 50 years. He will be only one year short of that goal when he is released. He has followed the rules and sat out at times until qualified to serve again.

Elder Anderson has seen many changes over the years. He started as a “Church-service missionary” before the CSM Program was in existence. When he started as an usher in the Tabernacle he was one of only 68 ushers; now there are 863 CSMs in Guest Services. He watched as General Conference was moved from the Tabernacle to the Conference Center. He has met and become friends with people from all over the world and especially enjoyed those in the Translation Department.

Some of the highlights of his service are the privilege of ushering at the funerals of all the prophets from President McKay on. He remembers the time Margaret Thatcher came to the Tabernacle. He said it was a thrill and an experience he really enjoyed. It was a busy time for him when the Winter Olympics came to Salt Lake City in 2002 and he felt it was a great experience to be involved with various assignments then. He worked events at This is the Place Monument and the Concerts in the Park. He was also working at the ground breaking of the Conference Center. Elder Anderson has enjoyed the variety of assignments during his long years as a Guest Services missionary and feels that one of the reasons he has lasted so long is that he was willing to accept the many changes that have come through the years.

Perhaps the greatest benefit of his service was being introduced to his present wife after he was widowed. He met her while they were both serving in Guest Services.

In addition to the years of service as a CSM, he has been very active in Church service in his ward and stake, holding many leadership positions.

At the end of our telephone conversation, I said, “What you have done is extraordinary.” His humble reply was, “Well, I have a testimony of the gospel so I want to do what I can to serve.” Elder Anderson, you are a shining example of someone who has served, long, faithfully, and well. Your dedication is deeply appreciated.

The Final Word: The Greatest Gift by Elder Russell M. Nelson

Difficult days are ahead. Sin is on the increase. . . . As Jesus descended below all things in order to rise above all things, He expects us to follow His example. Yoked with Him, each of us can rise above all of our challenges, no matter how difficult they may be. Considering all that the Savior has done—and still does—for us, what can we do for Him? The greatest gift we could give to the Lord . . . is to keep ourselves unspotted from the world, worthy to enter his holy temple. And His gift to us will be the peace of knowing that we are prepared to meet Him, whenever that time comes.” “I testify that Jesus the Christ is the divine Son of the living God. He will love you, lift you, and manifest Himself unto you if you will love Him and keep His commandments. (Elder Russell M. Nelson, Ensign Dec 2011)

Global HR—Entering Calls

When entering a call, and especially when entering an additional call, be sure to check the name to make sure it matches the person you are entering or to see whether it is already in the system. If you do not know the missionary’s ID number, you may search for the missionary by name. Be sure to verify the personal information. If there is a question, check to see whether the date of birth and other information matches, then only add the CSM as a new name when you are sure it will not be a duplicate. This should cut down on duplicate entries. Best of luck.